



KC: INQUISITIVE INTELLIGENCE (II)

Inquisitive Intelligence (II) is the capacity to formulate, refine, and utilize questions effectively to foster deep learning, critical thinking, and innovative problem-solving. This capacity involves cultivating a mindset that values curiosity and inquiry, and developing skills to ask precise, powerful questions that drive exploration, understanding, and action. II emphasizes the iterative process of questioning, reflecting, and refining to reveal deeper truths and foster a culture of continuous inquiry.

Within the framework of Knowledge Capacities, Inquisitive Intelligence can be positioned within several scopes. In the ‘Looking and Seeing’ scope, II directs attention towards identifying gaps in knowledge and framing insightful questions (looking) and developing a clear understanding through iterative inquiry (seeing). In the ‘Perceiving and Representing’ scope, II enables the detection of nuances and broader contexts (perceiving) and framing questions that effectively capture and represent the complexities of situations (representing). In the ‘Knowing and Sensing’ scope, II uses intuition and insight to guide questioning (knowing) and being attuned to the subtle cues that inform the direction of inquiry (sensing).

It is essential to tailor the development of Inquisitive Intelligence to the unique needs and contexts of individuals and teams. While some may excel through structured workshops, others may find informal question-storming sessions or reflective journaling more impactful. Tailoring these practices ensures higher engagement and effectiveness in fostering a culture of inquiry.

Let’s look at a scenario example. Dr. Maria Martinez, a researcher in environmental science, implements II to enhance her research outcomes. She begins each project by formulating a list of exploratory questions to guide her investigations. Regular brainstorming sessions with her team encourage a diverse array of questions, continually refining them based on new findings. This iterative process helps uncover deeper insights and drives her research in innovative directions. The Whole Thought component *Praximorphic Cognition* is engaged through the transformation of abstract questions into tangible research actions. *Temporal Integration* occurs using past research questions to inform present inquiries and future explorations.

In a second scenario, a corporate innovation team at a technology company utilizes II to drive product development. Team members are trained in questioning techniques, learning how to ask questions that uncover customer needs and anticipate future tech trends. Regular ‘question storms’—sessions dedicated solely to generating and refining questions—ensure that their project plans are robust and comprehensive. The *Holistic Development* component of Whole Thought enables the balancing of technical, market, and user experience aspects through targeted questions. *The Collaborative Co-Creation Principle* is applied through harnessing collective intelligence to refine and answer crucial questions.

II supports all four components of Whole Thought. Engaging *Praximorphic Cognition*, II transforms abstract what-ifs into concrete investigative actions and solutions, enabling practical application of theoretical insights by asking purposeful questions. *Temporal Integration* occurs as II encourages a dynamic understanding that connects past experiences, present realities, and future possibilities through strategic questioning that informs foresight and planning. In relation to *Holistic Development*, Inquisitive Intelligence fosters the integration of physical, mental, emotional, and spiritual dimensions, as questioning often leads to comprehensive understanding and balanced development across these areas. II leverages both tacit (intuitive) and explicit (articulated) knowledge (*Epistemic Harmonics*) by framing questions that draw upon deep-seated insights and seek clear, communicable answers. This blending supports coherent and resonant understanding.

Inquisitive Intelligence stands as a vital Knowledge Capacity that transforms the art of questioning into a powerful tool for learning, innovation, and strategic thinking. By embedding this capacity within

personal and organizational practices, both individuals and organizations can unlock new levels of understanding and capability, fostering environments where curiosity and inquiry drive continuous development and success.

In terms of **value**, Inquisitive Intelligence empowers individuals by enhancing their ability to engage deeply with their environment and the people around them. Benefits include enhanced critical thinking (developing the skill to ask the right questions deepens understanding and fosters critical analysis); improved problem-solving (asking targeted questions can elucidate problems and reveal pathways to innovative solutions); and greater curiosity and learning (cultivating a questioning mindset opens individuals to continuous learning and exploration). In addition to enhancing critical thinking and problem-solving abilities, Inquisitive Intelligence supports holistic personal development by fostering greater adaptability and mental flexibility. These qualities are essential for navigating today’s rapidly changing and complex world, ensuring individuals can respond to challenges with creativity and resilience.

Implementing Inquisitive Intelligence within organizations drives innovation, improves strategic planning, and fosters a culture of curiosity. Innovation is enhanced by encouraging a culture of questioning, organizations can surface new ideas and pathways that might otherwise remain unexplored. Decision-Making is improved since strategic questioning can uncover critical insights that inform better decisions and policies. A collaborative culture is strengthened; a questioning culture enhances dialogue and engagement among team members, fostering collaboration and collective intelligence. Fostering inquisitive intelligence within teams can enhance collective intelligence. A culture of questioning encourages collaborative dialogue, which surfaces diverse insights and solutions. This collective approach to inquiry drives innovation and strategic thinking, essential for navigating complex and dynamic organizational environments.

Recent studies in neuroscience and cognitive psychology underscore the benefits of cultivating inquisitive intelligence. Engaging in structured questioning techniques stimulates areas of the brain associated with critical thinking and problem-solving. This cognitive engagement fosters neural plasticity, enhancing one’s ability to think creatively and adaptively.

How to Develop the Capacity Inquisitive Intelligence (II)

To develop Inquisitive Intelligence, individuals and organizations can follow a structured approach that incorporates important areas and focused activities. Integrating psychological frameworks, such as Bloom's Taxonomy and Edward de Bono’s Six Thinking Hats, can enhance the development of II. These frameworks provide structured methods to classify and approach questions, helping individuals and teams systematically deepen their inquiry and broaden their perspectives. The table below outlines the what to do, a description of the what, and why that is important. This is followed by a specific step-by-step process.

WHAT	DESCRIPTION	WHY
Cultivating Curiosity	Encourage a mindset of curiosity by valuing questions and exploration. Implement 'Curiosity Challenges' where individuals pose and explore questions related to their interests or work.	Fosters a culture where questions are valued as a tool for deeper understanding.
Build a Supportive Environment	Inquisitive Intelligence is deeply influenced by environmental and social contexts. Creating a physical and social environment that nurtures curiosity and values inquiry is crucial.	A supportive environment can significantly enhance the effectiveness of inquisitive practices, providing the emotional and intellectual space needed for deeper exploration.
Training in Questioning Techniques	Conduct workshops on various questioning techniques such as open-ended questions, the Socratic method, and the 5 Whys.	Empowers individuals with the skills to ask meaningful, insightful questions.
Question Storming Sessions	Organize regular sessions dedicated to generating and refining questions on specific topics or problems.	Promotes collective intelligence and surfaces diverse perspectives.

Reflective Practice	Encourage regular self-reflection on the questions individuals encounter in their daily activities. Maintain a question journal to document and refine questions over time.	Enhances the ability to form better questions by learning from past inquiries and experiences.
Feedback on Questions	Provide constructive feedback on the quality of questions, focusing on clarity, relevance, and depth. Feedback loops, whether through peer reviews or mentor guidance, are essential in developing Inquisitive Intelligence.	Constructive feedback helps individuals refine their questioning abilities by highlighting strengths and areas for improvement. Regular feedback ensures continuous growth and higher quality of inquiry.
Integrating Questions into Processes	Embed questioning routines into regular meetings, project planning, and decision-making processes. Use frameworks like SWOT analysis that rely on robust questioning.	Ensures that inquiry becomes a habitual part of the organizational culture, leading to more thorough analysis and innovative solutions.
Utilizing Technology	Leverage AI tools to generate and refine questions, providing additional insights and diverse perspectives.	Enhances the depth and diversity of questions, supporting comprehensive analysis and problem-solving.

Steps to Cultivate Inquisitive Intelligence

- Step 1: Questioning Workshops.** Conduct workshops focused on teaching effective questioning techniques, such as the Socratic method, 5 Whys, and open-ended questions.
- Step 2: Reflection and Refinement.** Encourage a practice of reflective questioning, where individuals and teams take time to review and improve upon the questions they ask.
- Step 3: Regular Question Storms.** Implement regular sessions dedicated to generating and refining questions on various topics, encouraging a culture of continuous inquiry.
- Step 4: Feedback and Iteration.** Create a loop where feedback on questions is provided, allowing for ongoing refinement and deeper exploration.
- Step 5: Diverse Perspectives.** Encourage diverse perspectives in questioning sessions to surface a wide range of insights and approaches, enhancing the depth and breadth of inquiry.
- Step 6: Questioning Rubrics.** Develop and use rubrics to evaluate the quality of questions, ensuring they are clear, relevant, and capable of driving deeper understanding.
- Step 7: Integrated Technology.** Utilize technology tools, such as AI assistants, to generate and refine questions, providing additional perspectives and enhancing the questioning process.

Leveraging digital tools and AI can significantly boost the effectiveness of Inquisitive Intelligence practices. AI-powered platforms can generate innovative questions, offer real-time feedback, and analyze patterns in questioning behavior. This technological support enhances the depth and diversity of inquiry, enabling more comprehensive problem-solving and learning.

Practical Example Steps for Starting Inquisitive Intelligence

Sustaining Inquisitive Intelligence requires ongoing commitment and integration of questioning practices into daily routines. Regular reflection, lifelong learning, and engagement with new technologies ensure that inquisitive skills remain sharp and adaptive to new challenges. Building a culture of inquiry within teams and organizations fosters continuous development and collective intelligence.

Scenario 1: Academic Research

- Step 1: Start with Exploratory Questions.** Begin a research project with an initial set of exploratory questions to guide the investigation.

Step 2: Conduct Brainstorming Sessions. Hold regular brainstorming sessions to generate diverse questions from the research team.

Step 3: Iterative Refinement. Continuously refine questions based on new findings and feedback.

Step 4: Document and Reflect. Keep a detailed log of questions and answers, reflecting on how questions have evolved and what insights they have generated.

Scenario 2: Corporate Innovation Team

Step 1: Training on Questioning Techniques. Train team members in various questioning techniques to enhance their ability to ask insightful questions.

Step 2: Regular 'Question Storms'. Hold regular 'question storms' specifically aimed at generating questions about customer needs, market trends, and technology advancements.

Step 3: Apply Questions to Product Development. Use the refined questions to guide product development, customer research, and strategic planning.

Step 4: Feedback and Adaptation. Incorporate feedback from prototypes and customer interactions to refine questions and ensure they are driving effective problem-solving.

Tool 1: Question Formulation Toolkit (QFT)

Objective: The Question Formulation Toolkit is designed to help individuals and teams systematically generate, refine, and evaluate questions to enhance inquiry, learning, and innovation.

Materials Needed: (1) Question Prompt Cards: Cards with different questioning techniques and scenarios; (2) Question Quality Rubric, a guideline/rubric to evaluate the quality of questions; and (3) Workshop materials: Flipcharts, markers, sticky notes, and digital collaboration tools (e.g., Miro, Trello).

Steps:

1. **Question Generation:** Use the Question Prompt Cards to stimulate initial question generation around a topic or problem. Encourage brainstorming sessions where quantity of questions is prioritized over quality initially.
2. **Question Refinement:** Utilize the Question Quality Rubric to assess and refine the generated questions. Focus on clarity, relevance, specificity, and potential impact. Implement peer feedback sessions where participants review and iterate on others' questions.
3. **Question Evaluation:** Rank questions based on criteria such as their potential to drive exploration, uncover new insights, or solve specific problems. Use a collaborative voting system (e.g., dot voting) to prioritize the top questions to explore further.
4. **Implementation:** Embed the refined questions into project plans, research agendas, or strategic initiatives. Regularly revisit and revise questions as new information and insights become available.

Outcome: The Question Formulation Toolkit helps individuals and teams systematically approach questioning, leading to more thoughtful inquiry, deeper insights, and more innovative solutions.

QFT Prompt Cards (examples)

1. **Open-Ended Exploration:** (1) "What are the possible reasons for...?" (2) "How might we explore the connections between...?"
2. **Clarification:** (1) "Can you elaborate on...?" (2) "What do you mean by...?"
3. **Cause and Effect:** (1) "What might be the impact if...?" (2) "How does X influence Y?"

4. **Hypothetical Scenarios:** (1) "What if we tried...?" (2) "How would our outcome change if...?"
5. **Assumption Testing:** (1) "What assumptions are we making about...?" (2) "How could these assumptions be challenged?"
6. **Perspective-Taking:** (1) "How might different stakeholders view...?" (2) "What would be the perspective of...?"
7. **Problem Identification:** (1) "What is the core issue behind...?" (2) "What challenges are we facing in...?"
8. **Comparative Analysis:** (1) "How does this compare to...?" (2) "What are the key differences between...?"
9. **Prioritization:** (1) "What should we focus on first...?" (2) "Which aspects are most critical to...?"
10. **Outcomes and Implications:** (1) "What are the potential outcomes of...?" (2) "How might this decision affect...?"
11. **Evidence Gathering:** (1) "What evidence supports...?" (2) "Where can we find more data on...?"
12. **Feasibility and Viability:** (1) "How feasible is it to implement...?" (2) "What factors could affect the success of...?"
13. **Innovation and Creativity:** (1) "What are some alternative ways to...?" (2) "How can we think outside the box about...?"
14. **Reflection:** (1) "What have we learned so far about...?" (2) "What could we improve about our approach to...?"
15. **Future Planning:** (1) "What should our next steps be regarding...?" (2) "How can we prepare for future changes in...?"
16. **Root Cause Analysis:** (1) "What is the underlying cause of...?" (2) How can we identify the root cause of...?"
17. **Solution-Oriented:** (1) "What are some potential solutions to...?" (2) "How can we address the issue of...?"
18. **Learning from Failure:** (1) "What did we learn from the failure of...?" (2) "How can we prevent similar issues in the future?"
19. **Anticipating Challenges:** (1) "What obstacles might we encounter when...?" (2) "How can we mitigate risks associated with...?"
20. **Ethical Considerations:** (1) "What are the ethical implications of...?" (2) "How do we ensure fairness in...?"
21. **Impact Measurement:** (1) "How can we measure the success of...?" (2) "What metrics should we use to evaluate...?"
22. **Scalability:** (1) "How can we scale our efforts in...?" (2) "What would it take to expand...?"
23. **Resource Allocation:** (1) "What resources are necessary for...?" (2) "How can we optimize resource use in...?"
24. **Stakeholder Engagement:** (1) "How can we involve stakeholders in...?" (2) "What are the perspectives of key stakeholders on...?"

25. **Future Trends:** (1) "What future trends could impact...?" (2) "How can we prepare for changes in...?"

Question Quality Rubric Guideline

The Question Quality Rubric provides a set of criteria to evaluate and refine the quality of questions. Below are the criteria and corresponding descriptors that can be used to assess the quality of questions generated:

1. Clarity

- **Excellent:** The question is clear and unambiguous, leaving no room for misinterpretation.
- **Good:** The question is generally clear but could use minor refinement for better precision.
- **Fair:** The question is somewhat unclear and could benefit from significant rewording.
- **Poor:** The question is vague or confusing, making it difficult to understand its intent.

2. Relevance

- **Excellent:** The question is highly relevant to the topic or problem at hand and addresses a key aspect.
- **Good:** The question is relevant, though it might not address the most critical aspect of the topic.
- **Fair:** The question has some relevance but tends to stray from the core issue.
- **Poor:** The question is largely irrelevant or off-topic.

3. Depth

- **Excellent:** The question prompts deep thinking and exploration of underlying principles or causes.
- **Good:** The question encourages thoughtful consideration but may not delve deeply enough.
- **Fair:** The question touches on surface-level issues without encouraging deeper analysis.
- **Poor:** The question is superficial and does not promote significant reflection or inquiry.

4. Specificity

- **Excellent:** The question is specific enough to guide focused investigation or discussion.
- **Good:** The question is somewhat specific but might benefit from further narrowing.
- **Fair:** The question is broad, making it challenging to address in detail.
- **Poor:** The question is overly general and does not provide a clear direction for inquiry.

5. Feasibility

- **Excellent:** The question can realistically be answered given available resources and constraints.
- **Good:** The question is mostly feasible but may require considerable effort or resources.
- **Fair:** The question is somewhat difficult to answer due to resource or time constraints.
- **Poor:** The question is impractical or nearly impossible to answer with current resources.

6. Innovation

- **Excellent:** The question encourages innovative thinking and the exploration of new ideas.
- **Good:** The question leads to some creative thinking but may not push boundaries significantly.
- **Fair:** The question offers limited opportunities for innovation.
- **Poor:** The question is routine and does not encourage new or creative ways of thinking.

7. Impact

- **Excellent:** The question has the potential to lead to significant insights or breakthroughs.
- **Good:** The question is likely to produce useful information but may not result in major impact.
- **Fair:** The question may lead to moderately useful insights but lacks substantial impact.

- **Poor:** The question is unlikely to produce meaningful or impactful results.

Using the Prompt Cards and Rubric

1. **Question Generation (Prompt Cards):** Distribute prompt cards among team members or use them individually to stimulate the initial generation of questions. Each card should prompt thinking around different aspects or techniques of questioning (e.g., Open-Ended Exploration, Comparative Analysis).
2. **Question Refinement (Using the Rubric):** After generating a set of questions, use the rubric to evaluate each question's quality. Work in pairs or small groups to provide feedback on each question based on the rubric criteria. Refine the questions iteratively, aiming to improve clarity, relevance, depth, specificity, feasibility, innovation, and impact.
3. **Group Discussion and Prioritization:** In a group setting, discuss the refined questions, and use a voting mechanism (like dot voting) to prioritize the most promising ones for further exploration. Ensure that the selected questions align with the strategic goals and areas of interest.
4. **Documenting Outcomes:** Document the final set of prioritized questions and any key insights gained during the discussion. Keep a record of the process and reflections to inform future question-generation activities.

Outcome: By systematically generating, refining, and evaluating questions using the prompt cards and rubric, individuals and teams can improve the quality of their inquiry, leading to deeper insights and more innovative solutions.

Long-Term Actions to Sustain Inquisitive Intelligence (II)

1. **Commit to Lifelong Learning:** Regularly engage in learning opportunities that expand your knowledge base and questioning abilities. Attend workshops, seminars, and courses that focus on advanced questioning techniques and critical thinking.
2. **Integrate into Daily Practices:** Make questioning a habitual part of your daily routine. Start meetings, projects, and personal reflections with well-crafted questions. Create personal or team question logs to record and reflect on questions asked, continuously improving question quality.
3. **Foster an Environment of Open Inquiry:** Cultivate a workplace and personal culture that encourages curiosity and values questions. Leaders should model inquisitive behavior and celebrate thoughtful questioning. Promote an open-door policy where team members feel comfortable asking questions and exploring new ideas without fear of judgment.
4. **Collaborate and Share:** Regularly collaborate with others to broaden the scope of questions and inquiries. Diverse viewpoints can lead to richer questions and more comprehensive understanding. Share your questioning techniques and successes with your community or network to foster a collective enhancement of inquisitive intelligence.
5. **Reflect and Iterate:** Periodically reflect on your questioning practices. Identify patterns, successes, and areas for improvement. Adjust and refine your questioning strategies based on what you learn from reflection and feedback.
6. **Engage with New Technologies:** Stay updated with technological advances that can support inquisitive practices, such as AI tools for question generation and analysis. Incorporate these technologies into your routine to enhance the depth and breadth of your inquiries.
7. **Participate in Cross-Disciplinary Exchanges:** Engage in cross-disciplinary learning and dialogue. Exposure to different fields can inspire new questions and approaches, enhancing your

inquisitive capacity. Join forums, interest groups, or professional associations that encourage cross-disciplinary inquiry and collaboration.

8. **Maintain a Question Journal:** Keep a dedicated journal to document questions that arise daily, reflect upon them, and track their evolution and resolution. Regular documentation helps in recognizing patterns, refining question formulation, and deepening understanding.
9. **Join or Form a Questioning Circle:** Create a group with colleagues or peers who meet regularly to discuss and refine questions related to their interests or fields. Collaborative inquiry sessions can stimulate more profound insights and foster a strong community of practice focused on questioning.
10. **Engage in Professional Development:** Seek opportunities for professional development focused on advanced questioning techniques and critical thinking, such as certifications or specialized training programs. Continued professional growth ensures that questioning skills are continually honed and adapted to new challenges and environments.

By embedding these actions into everyday practices, individuals and organizations can sustain and continuously enhance their capacity for Inquisitive Intelligence (II), leading to a culture of perpetual learning and innovation. This systematic approach ensures that questioning remains a central and vital part of problem-solving, strategic thinking, and creative processes.

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