

|November 2020 |







• What Is a Knowledge Base: Everything You Need to Know - Link

01

Communicating with workers in a 'new normal' world

The COVID-19 pandemic has necessitated remote work adaptation. Organizations must maintain connection with employees, accepting the new normal and adjusting communication strategies. Personalized and transparent communication through digital channels, along with fostering organizational culture, are vital for retaining workers.



<u>To full article</u>



02

Video Conferences- before and after Covid19

COVID-19 accelerated video conferencing adoption. It offers cost savings and flexibility, but drawbacks like communication disruptions, security concerns, and limited interpersonal interaction persist. Nonetheless, video conferencing is projected to expand in various sectors, including healthcare.

<u>To full article</u>

03

So far, somewhat close

The shift to remote work has affected work output, quality, and personal experience. Knowledge managers must adapt to maintain high standards and adopt new working habits to stay alert and productive in these unusual times. We can change and thrive.



