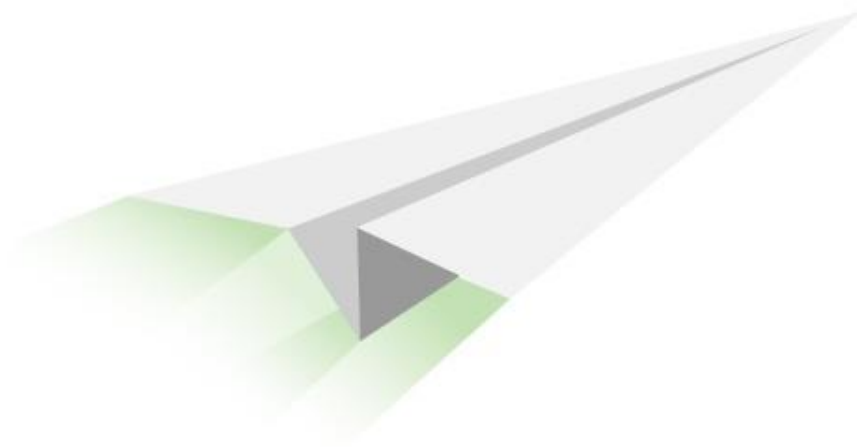


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KM Newsletter



ROM News



- Knowledge retention - Proactive vs. recovery? – [Link](#)
- Business Intelligence BI Software – [Link](#)

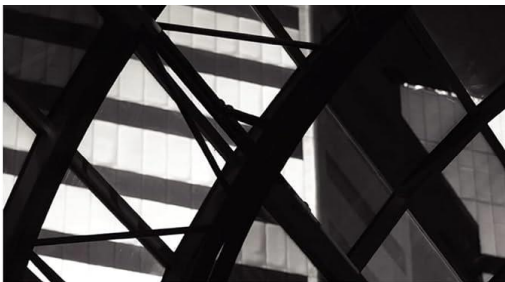
01

Benchmarking

Benchmarking is a powerful process for organizations to compare methods and enhance efficiency. It aligns with KM principles, breaking ingrained thought patterns. Visits to similar organizations provide valuable learning opportunities, involving customers and fostering networking. Preparation, aligning interests, and asking targeted questions are key. Filtering the experience is crucial to apply relevant insights and avoid validating presumptions.



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Christian Thanner

Knowledge Management

Developing a Knowledge Management Framework for International Projects



[To full article](#)

02

Developing a Framework for Knowledge Management for Global Projects - Book Review

The book "Developing a Framework for Knowledge Management for Global Projects" by Christian Thanner delves into knowledge management's role in global projects, using a case study from the INTERREG program. It explores challenges, virtual teams, and proposes a framework emphasizing communication, access, and shared knowledge bases for success.

03

KIWI

Kiwi, beyond being a fruit or bird, stands for Knowledge In a Wiki. Integrating Knowledge Management, Wiki principles (equality, simplicity, friendliness), and the semantic network, KIWI is a European community project. It redefines semantic management, facilitating knowledge sharing and creation through links, templates, and user-friendly interfaces.



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04

Knowledge Retention via a role-starting documentation kit

The Role-Starting Documentation Kit, a blend of Knowledge Management and HR, tackles knowledge loss in a bank department facing senior retirements. Successfully piloted, it involves all banker generations, facilitates knowledge transfer, and ensures organizational continuity, emphasizing the active management of knowledge for strategic objectives.