

| August 2016 |

2Know

KM Newsletter



ROM News



- Knowledge Management: Best Practices - [Link](#)
- We really need to talk about knowledge management - [Link](#)
- Why Knowledge Management Matters - [Link](#)

01

Collaboration tools - technological tools which allow sharing knowledge and information

Collaborative tools are essential for work groups. This review compares free and paid options like Google Hangouts, HipChat, Slack, Podio, Azendoo, and Microsoft SharePoint.



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02

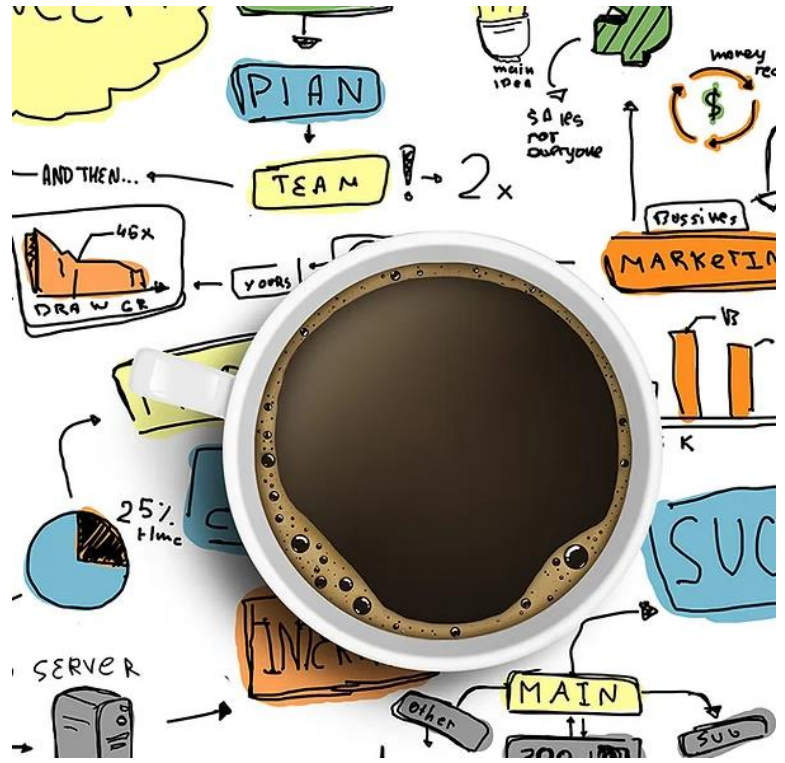
Leveraging video as a learning channel in the work environment

This article explores using video as a learning channel in the workplace, including tutorials, knowledge sharing, training, and discussions.

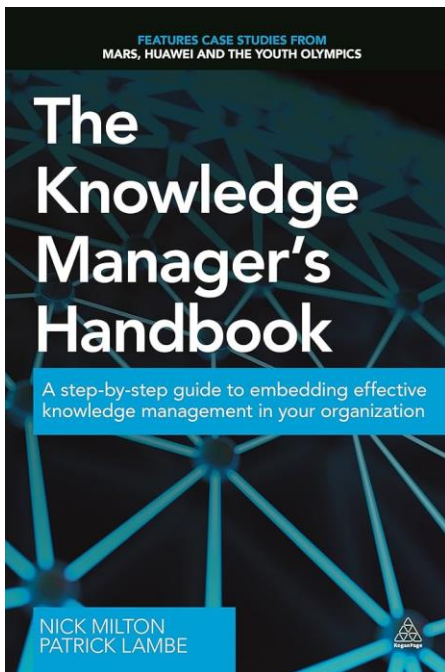
03

Mind maps: an especially effective method for managing knowledge through an overall perspective

Mind maps are visually organized summaries of information, utilizing keywords, symbols, and pictures to enhance comprehension, memory, and creativity.



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04

The Knowledge Management Handbook - Book review

"The Knowledge Management Handbook" (2016) by Nick Milton and Patrick Lambe is a comprehensive guide on knowledge management. It covers explicit and tacit knowledge, flexible approaches, critical topics, and challenges organizations face.