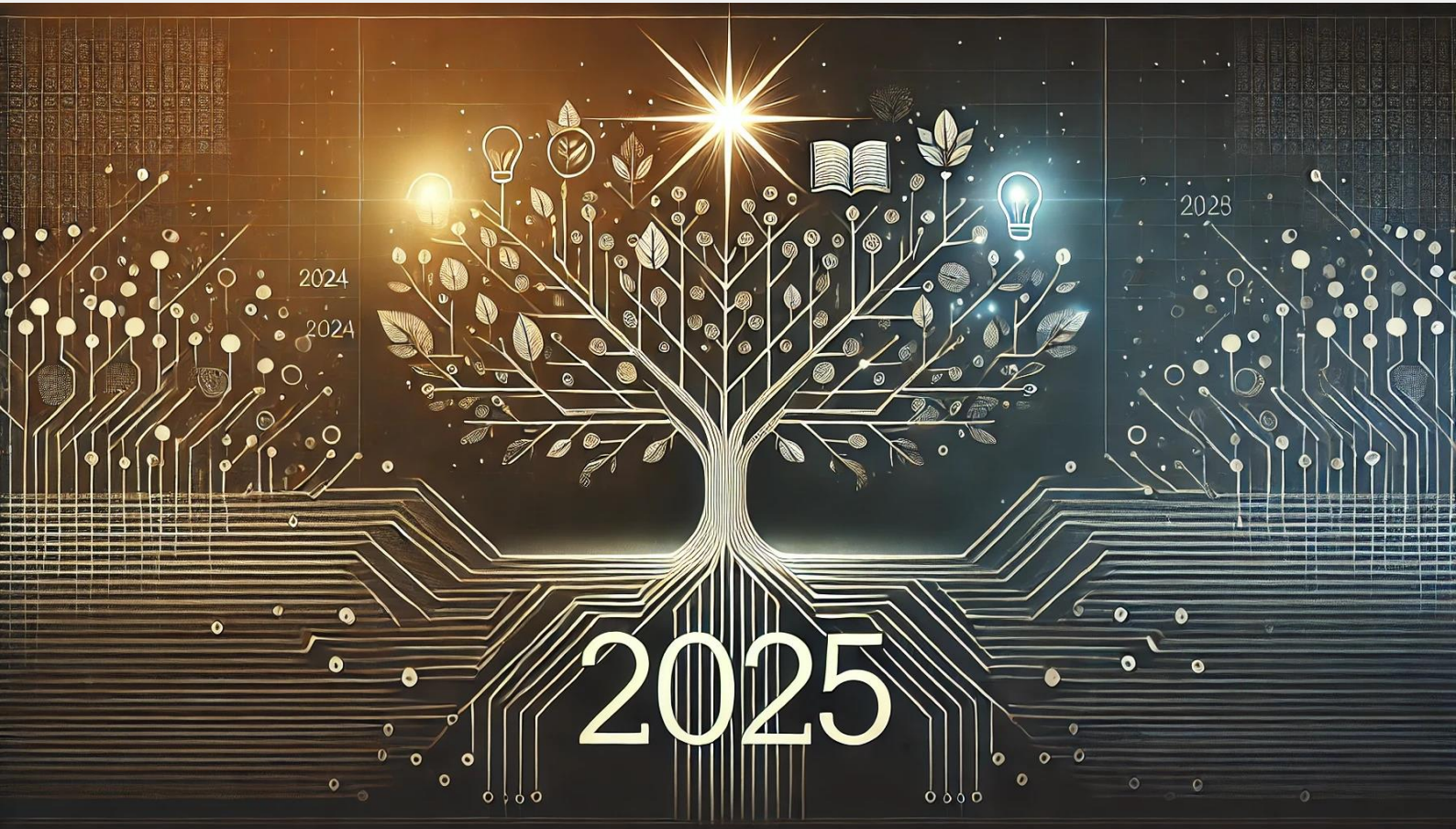


January 2025

## 2Know

KM Newsletter



- As we welcome the new year, we at ROM are excited to reflect on the journey of 2024 as we look ahead to a future brimming with possibilities.
- **We invite you to explore Moria's latest posts summarizing this year:**
  - 📌 Key Moments of 2024: What Shaped the Year? >> [\[Link\]](#)
  - 📌 Contributions to the KM Community in 2024 >> [\[Link\]](#)
- The winner of our last KM challenge is Joshua Azaki. Joshua will receive a 100\$ gift card for Amazon books!

### **Upcoming Events**

 January 23rd - KMGN Knowledge Sharing Events: Americas Edition

 Register [Here](#)

 February 4th - KMGN's New Course: Knowledge Creation and Innovation

 Register [Here](#)

 February 13th - ROM Free Webinar: Procedures of Work, SOPs, and Guidelines: Unlocking a Missed Opportunity for KMers and Organizations

 Register [Here](#)

We extend our warmest New Year blessings to the global Knowledge Management community and look forward to growing and learning together in 2025. Let's make this year extraordinary.

TOGETHER! 🌍 ✨

# 01

## Autonomous Agents in the Era of Artificial Intelligence

In an era where artificial intelligence technologies are advancing at an unprecedented pace, autonomous agents are emerging as breakthrough solutions, capable of leading organizations toward smart automation and effective management of complex tasks. Knowledge managers responsible for optimizing information processes in organizations can derive significant value from understanding the potential of this technology, while being aware of its limitations and implementing it thoughtfully.



[To full article](#)

# 02

## All About Managing an Organizational Portal

Managing an organizational portal is a crucial role in the modern era, where every organization relies on smart and efficient information flow. In fact, it involves more than just managing an internal website - it comes with unique responsibilities stemming from the portal's role as a vital bridge between the organization's essential information and its employees.

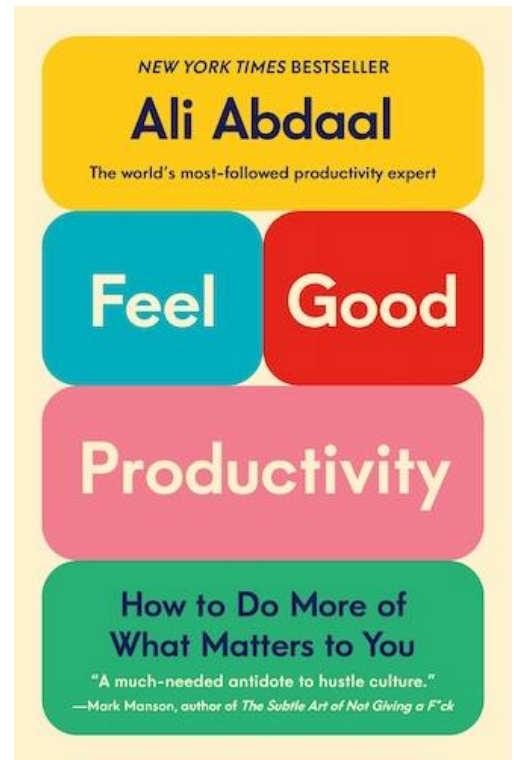


[To full article](#)

# 03

## FEEL GOOD PRODUCTIVITY - Book Review

Ali Abdaal's book *Feel Good Productivity: How to Do More of What Matters to You*, published in 2023, addresses a question concerning how to ensure long-term productivity. Abdaal, a physician by profession, opens his book by sharing his story, which began. At the same time, he was a young doctor in the emergency room, and how he quickly understood that diligence and hard work alone are not enough. This realization eventually led to a career change and to spreading ideas that he believes can truly make us more productive, and in doing so - as the book's title suggests - also feel better about ourselves.



[To full article](#)

## Monthly Links

### Video clip

In the Case Studies video series, Moriya Levy interviews Michael Bell, who is the Knowledge Manager at Kennedy Space Center and manages NASA's overall Lessons Learned program. Watch [here](#)

### Blog

We are always happy to share a general blog with an expert perspective from a specific field; and this time with a knowledge management expert in the legal world: [Link](#)

### Article

2024's top KM events showcased how generative AI enhances creativity, collaboration, and innovation. By blending technology with human values, the field is evolving with ethical, actionable strategies for a dynamic, inclusive future. Read more [here](#)

Inspired by Rom's initiative to gather [best practices from knowledge managers worldwide](#), The Government Libraries Section of the Library Association of Ireland has launched a similar initiative with the knowledge management and librarianship colleagues with whom it works. Here are [their insights](#)

### Conference

International Conference on Content Management Systems

April 03-04, 2025

Athens, Greece

Details [here](#)

APQC 2025 Process & Knowledge Management Conference

April 09-10, 2025

Huston, TX, USA

Details: [here](#)

